MINOAN LINES COMMERCIAL POLICY

A.DOMESTIC ROUTES

4 persons 1 Free

Conditions: At least 2 out of 4 tickets must be issued as full fare tickets. Valid for the Domestic routes and 4 bed cabins. Partial cancellation of tickets is not allowed.

20% Return Trip Discount

On the domestic routes the Return Trip discount is provided to passengers with a round trip ticket, bearing the same time & date of issue.

50% Discount for children up to 4 years old

Free deck passage 50% discount for all cabin categories.

Children from 4-16 years old

50% discount for all accommodation categories Children travelling in cabin must be accompanied by an adult.

50% Discount for Students travelling in Domestic Routes

A student discount is granted on domestic routes to all Greek University, Foreign University, ISIC (international student ID card holders), Greek Open University and Technical College students, as well as to their vehicles (category 1) and their motorbikes.

The discount is valid for VIP airtype seats and Deck.

30% discount to all other categories (A2-AB2-A4-AB4) except Deluxe cabins.

The presentation of a valid student identity card is required, during ticket issuance as well as during check-in prior to boarding the vessel.

Disclaimer:

In all of the above discount cases only one discount is granted, the biggest in percentage.

Cancellations

• From the date of the ticket issue and up to 14 days before the scheduled departure, the fare of the ticket is fully refundable.

• From 13 days up to 7 days before the scheduled departure: 75% refund.

• From 6 days up to 12 hours before the scheduled departure: 50% refund.

B. INTERNATIONAL ROUTES

Combined trips (Minoan Lines - Grimaldi Lines)

20% Discount on all Minoan Lines routes on return fares for passengers and vehicles when Minoan Lines and Grimaldi Lines Adriatic service is combined.

It is necessary to present the Grimaldi Lines' ticket.

Family Offer for International Routes

20% Discount for families & friends with 3 or more members that travel in any accommodation except Lux cabins and Junior Suites, with or without their vehicles, (Cars. Jeeps). All tickets must be issued under the same reservation code. The discount is not cumulative with the child discount of 50%.

20% Discount for Students and young people up to 26 years old for International Routes

The discount applies to all categories except Deluxe cabins. The discount is valid only for vehicles category 1 and for motorcycles. The presentation of a valid student identity card is required, during ticket issuance as well as during check-in prior to boarding the vessel.

Children up to 4 years old

- Free deck passage
- 50% discount for all cabin categories.

Children from 4-16 years old

50% discount for all accommodation categories

20% senior citizens discount

- Offered to all passengers over 60 years old travelling in any fare category with or without a vehicle.
- Valid for all vehicle categories except for those vehicles using Camping All Inclusive service.
- Passenger's proof of age is checked at embarkation against passport or ID card.
- The offer is valid all year long.

30% Discount for combined trips (International - Domestic)

- For passengers on the international route (Italy Greece) who continue their trip on domestic routes (Greece). The discount is in regard to the domestic trip.
- Condition: the tickets for international and domestic routes must bear the same time & date of issue.
- The discount applies to all domestic routes.

30% Return Trip Greece/Italy

For international routes (Greece / Italy), this discount is valid only for the return leg of the trip.

- Condition: the discount is provided to passengers-holders of aller/retour (round trip) tickets bearing the same time & date stamp.
- The discount is also valid in combining international routes (e.g Ancona / Trieste or vice versa).

Cancellations

• From the date of the ticket issue and up to 30 days before the scheduled departure, the fare of the ticket is fully refundable.

- From 29 days up to 7 days before the scheduled departure: 75% refund
- From 6 days up to 24 hours before the scheduled departure: 50% refund.
- On the day of the scheduled departure: the fare is not refunded.
- Tickets can be refunded only by the issuing agency.